



Tildenville

Safe Neighborhood Association

A newsletter about issues important to you and your neighbors...

Important Orange County Numbers

Orange County
Customer Service
3-1-1

Sheriff's Non-Emergency
407-836-HELP (4357)

Sheriff's Emergency
9-1-1

Crime Line
407-423-TIPS (8477)

Drug Enforcement
407-521-2400

Parking Enforcement
407-836-0800

Seniors First
407-292-0177

Housing, Food, Social Services
2-1-1

Find hurricane and COVID-19
resources at
WWW.OCFL.NET



Consumer Tips — Avoiding Consumer Fraud

Learn to recognize fraud and how to avoid becoming a victim. Orange County's Consumer Protection Office is on your side to provide the information you need and protection you deserve. A few suggestions:

GETTING YOUR CAR REPAIRED

- Get a written estimate that itemizes all parts and labor you are paying for.
- Seek a second opinion for any major repair work.
- Make sure you get a copy of the warranty.

TELEPHONE SOLICITATIONS

- Ask the caller to send you the information via regular mail.
- Never give a telemarketer your credit card number unless you trust them.

Orange County Consumer Protection Office
fraudhelp@ocfl.net / 407-836-3111

Report Light Out on Street

Q. I noticed a streetlight on my street isn't working. Who do I call to fix it?

A. Make sure to call for repair if a streetlight isn't working or is blinking.

Contact your local utility company, **Duke Energy**, at 800-700-8744, or www.duke-energy.com/customer-service/request-light-repair.



Apple



Android

OFFICE OF TENANT SERVICES

The **Office of Tenant Services** addresses issues of landlord and tenant rights for citizens located within unincorporated Orange County.

Email: TenantServices@ocfl.net

Phone: 407-836-RENT or 407-836-7368

Office Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.



ORANGE COUNTY SHERIFF'S OFFICE
SHRED THE WORD
SHRED-A-THON

SATURDAY
AUGUST 19
9:00 A.M. - 12:00 P.M.
OLYMPIA HIGH SCHOOL
4301 S. Apopka Vineland Rd.
Orlando, FL 32835

SATURDAY
NOVEMBER 4
9:00 A.M. - 12:00 P.M.
FREEDOM HIGH SCHOOL
2500 West Taft Vineland Rd.
Orlando, FL 32837

JOIN US TO HELP PREVENT IDENTITY THEFT AND FRAUD BY PROPERLY DISPOSING OF YOUR SENSITIVE INFORMATION.

ITEMS ACCEPTABLE FOR SHREDDING: ALL PAPER, FILE FOLDERS, HANGING FILES, COMPUTER PAPER, NOTEPADS, ENVELOPES, CDS/DVDS

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Orange County Government
**Neighborhood
Preservation &
Office**
"Connecting Neighbors and Neighborhoods"
P.O. Box 1393
Orlando, FL 32801-1393