

South Apopka Safe Neighborhood Association A newsletter about issues important to you and your neighbors...

Important Orange County Numbers

Orange County Customer Service 3-1-1

Sheriff's Non-Emergency 407-836-HELP (4357)

> Sheriff's Emergency 9-1-1

Crime Line 407-423-TIPS (8477)

> **Drug Enforcement** 407-521-2400

Parking Enforcement 407-836-0800

> Seniors First 407-292-0177

Housing, Food, Social Services 2-1-1

Find hurricane and COVID-19 resources at WWW.OCFL.NET



Consumer Tips Tips to Avoiding Consumer Fraud

Learn to recognize fraud and how to avoid becoming a victim. Orange County's Consumer Protection Office is on your side to provide the information you need and protection you deserve. A few suggestions:

GETTING YOUR CAR REPAIRED

- Get a written estimate that itemizes all parts and labor you are paying for.
- Seek a second opinion for any major repair work.
- Make sure you get a copy of the warranty.

TELEPHONE SOLICITATIONS

- Ask the caller to send you the information via regular mail.
- Never give a telemarketer your credit card number unless you trust them.

Orange County Consumer Protection Office fraudhelp@ocfl.net / 407-836-3111

Yard of the Month



Congratulations Lake Opal Estates Yard Month recipient, Mr. & Mrs. Payne - 401 West 17th St. (left).

Congratulations to Lake Opal Estates Yard of the Month recipient, Mr. & Mrs. Smith - 1477 Opal Lake Dr. (right).

ASK US ANYTHING: Report light out on street

- Q. I noticed a streetlight on my street isn't working. Who do I call to fix it?
- A. Make sure to call for repair if a streetlight isn't working or is blinking. Contact your local utility company, **Duke Energy**, at **800-700-8744**, or **www.duke-energy.com/customer-service/request-light-repair**.



REMINDER

The **Office of Tenant Services** addresses issues of landlord and tenant rights for citizens located within unincorporated Orange County.

Email: TenantServices@ocfl.net

Phone: 407-836-RENT or 407-836-7368

Office Hours: Monday - Friday, 8:00 a.m. - 5:00 p.m.





SATURDAY

AUGUST 19
9:00 A.M. - 12:00 P.M.

OLYMPIA HIGH SCHOOL

4301 S. Apopka Vineland Rd.

Orlando, FL 32835

SATURDAY

NOVEMBER 4

9:00 A.M. - 12:00 P.M.

FREEDOM HIGH SCHOOL

2500 West Taft Vineland Rd.

Orlando, FL 32837

JOIN US TO HELP PREVENT IDENTITY THEFT AND FRAUD BY PROPERLY ITEL DISPOSING OF YOUR SENSITIVE INFORMATION.

ITEMS ACCEPTABLE FOR SHREDDING: ALL PAPER, FILE FOLDERS, HANGING FILES, COMPUTER PAPER, NOTEPADS, ENVELOPES, CDS/DVDS

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(this message or box will not be printed)

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