



### IMPORTANT ORANGE COUNTY RESOURCES

Sheriff's Non-Emergency 407-836-HELP (4357)

Sheriff's Emergency **9-1-1** 

Sheriff's Traffic/Parking Enforcement 407-836-0800

Sheriff's Crime Line 407-423-TIPS (8477)

District 2 Commissioner Moore and District 5 Commissioner Bonilla 407-836-7350

Solid Waste 407-836-6601 or Solid.Waste@ocfl.net

Crisis, Food, Housing, Social Services 2-1-1 or HFUW.org/GetHelp

Code Compliance,
County Customer Service
3-1-1



# Orange County, Florida, Quarterly Newsletter Summer 2023

# Lee Road

## Safe Neighborhood Association

A newsletter about issues important to you and your neighbors...

Visit our Facebook page for community meeting updates:

#### www.facebook.com/LeeRoadNeighborhoodAssociation

Meetings are held on the 2<sup>nd</sup> Tuesday of every EVEN month at 6:00 p.m. at Fairview Shores Branch Library - 902 Lee Road - Next to Walmart Neighborhood Market Contact Lori@am-sourcing.com for meeting assistance.

#### **Consumer Tips - Avoiding Consumer Fraud**

Learn to recognize fraud and how to avoid becoming a victim. Orange County's Consumer Protection Office is on your side to provide the information you need and protection you deserve. A few suggestions:

#### HIRING A CONTRACTOR

- Be cautious about door-to-door solicitors and advertisements on classified sites like Craigslist.
- Verify the contractor is licensed to perform the work you are hiring them for by calling the Florida Department of Business and Professional Regulation at 850- 487-1395.
- Hire a contractor with a real office, not just a post office box address or residential home address.
- Verify that your contractor complies with state workers' compensation requirements by calling the Florida Division of Workers' Compensation at 800-742-2214.

#### **CREDIT CARD FRAUD**

- Keep an eye on your card during the entire transaction.
- Draw a line through any blank spaces on restaurant checks if you are not going to write in a dollar amount.
- Don't give out your card number over the phone unless you know the company.
- Immediately call your credit card company if you see any suspicious charges on your statement.
- Many texts and emails about your credit card are phishing scams. If you are unsure about a text or email you receive, call the phone number on the back of your card.

#### **ADDITIONAL TIPS**

- Work-from-home schemes are almost always scams.
- Avoid "pay today" pressure tactics. Take the time to research and compare prices.
- Ask about the refund policy before you buy.
- Always read contracts completely before signing. If you don't understand the term, don't
  rely on the business to explain it to you. You may want to have an attorney review the
  contract.

For more information about the Orange County Consumer Protection Office, email fraudhelp@ocfl.net or call 407-836-3111.



**Summer at Your Library 2023** 

Participate in Orange County Library System's annual summer program, All Together Now: Kindness, Friendship and Unity. Programs, classes and events will continue to be offered in-person and online. Everyone is waiting for you to expand your world with friendship in the mix.

#### **Office of Tenant Services**

The Office of Tenant Services acts as a one-stop shop and clearinghouse to address issues of landlord and tenant rights for citizens located within unincorporated Orange County. It focuses on outreach and education for both tenants and landlords by providing information related to renting within Orange County.

The Office of Tenant Services ensures residents know what their rights are under Florida law. The office can also investigate complaints and enforce the Tenant Bill of Rights Ordinance and the Rental Notices Ordinance.

Visit <u>www.ocfl.net/tenantservices</u> or contact the Office of Tenant Services at <u>TenantServices@ocfl.net</u> or 407-836-RENT or 407-836-7368 for more information.

Fun - Educational - Free



LEARN, GROW, CONNECT.

OCLS.INFO/Summer | 407.835.7323

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